

# SISTEM PENGURUSAN MAIL RELAY (SPMR)

## INTRODUCTION

Sistem Pengurusan Mail Relay is a centralized dashboard and management system that streamlines the monitoring, configuration, and operation of email relay services. It is specifically designed to seamlessly integrate with existing infrastructure components, particularly the Advanced Mail Relay Processor (AMRP), enabling efficient consolidation, improved visibility, and enhanced control over mail flow across organizational networks

## KEY FUNCTIONALITIES

### Comprehensive Dashboard and Statistics Monitoring

Displays real-time status, performance metrics, and usage statistics across all Advanced Mail Relay Processor (AMRP) servers, allowing administrators to quickly assess system health and email relay performance

### Semi-Automated SMTP Relay Request Registration and Onboarding

Facilitates a streamlined and partially automated process for submitting and managing SMTP relay access requests. This includes user onboarding workflows for new clients or systems across all AMRP servers, reducing manual overhead and improving operational efficiency

### IP Address Lookup and SASL Credential Verification

Allows administrators to query registered IP addresses and verify Simple Authentication and Security Layer (SASL) usernames and passwords across all AMRP servers. This enhances security monitoring and ensures that only authorized clients are using the relay service

## FEATURE HIGHLIGHTS

### GENERATE REPORTING

- Access comprehensive IP address query logs that provide a detailed overview of mail delivery statuses

### REQUEST FORM (SMTP Relay)

- Request Form (SMTP Relay) will help our work become more efficient and minimizes human error

### MONITORING

- Sistem Pengurusan Mail Relay product offers the dashboard statistic draft.
- Capture logs of all blacklist IP, banned IP system activities events

## ORDERING INFORMATION

### SPMR-VIRT

One (1) unit virtual appliance node

### SPMR-PHY

One (1) unit physical appliance node

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